

STAR METRO INFO BASE

PENANG

EMERGENCY

POLICE & AMBULANCE	999
FIRE	999
TELEPHONE DIRECTORY	103
ENQUIRIES/FAULTS	100
INTERNATIONAL OPERATOR	101
RESCUE	999

FIRE & RESCUE DEPT

PENANG (BATU KAWAN)	504 7222
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PUBLIC SERVICE

PUBLIC WATER PIPES	262 5321
PUBLIC COMPLAINTS BUREAU	263 6893
STATE SECRETARIAT	262 1957
CUSTOMS	262 2300
IMMIGRATION	250 3419
FLIGHT INFORMATION	643 0373
WOMEN'S CENTRE FOR CHANGE	228 0342
POSTAL SERVICES (OFF)	333 7480
JPJ	656 4131/656 4151/398 8809
EPF	226 1000
SOCSCO	238 9888
REGISTRATION DEPARTMENT	226 5161

POLICE STATIONS

PENANG HQ	222 1522
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STATE HOSPITALS

PENANG	222 5333
BALIK PULAU	866 9333
SEBERANG JAYA	382 7333
BUKIT MERTAJAM	549 7333
KEPALA BATAS	579 3333

OTHERS

TOURIST INFO CENTRE/	261 4461
TOURISM M'SIA INFO CENTRE	
AIRPORT	643 0501
PENANG BOTANICAL GARDENS	
	227 0428
KEK LOK SI TEMPLE	828 3317
PENANG MUSEUM	261 3144
RECLINING BUDDHA TEMPLE,	
BURMA LANE	226 8503
BURMESE TEMPLE, BURMA LANE	226 9575
PENANG HILL RAILWAY	
	828 8880/828 8839
FERRY (GEORGE TOWN)	210 2363
(BUTTERWORTH)	310 2377
PENANG BRIDGE	398 7419
RAILWAY STATION, BUTTERWORTH	
	261 0290
TAXI WELD QUAY	262 5721
BEFRIENDERS	281 5161
CANCERLINK PENANG'S	012 457 4912
SUPPORT & INFORMATION CENTRE	
CHILDREN'S PROTECTION	
	829 4046
SOCIETY COMMUNITY AIDS SERVICE	
	659 1554
CONSUMERS ASSOCIATION	829 9511
PENANG FAMILY PLANNING CLINIC	
	262 2225
INFORMATION DEPARTMENT	
	262 2123
LABOUR DEPARTMENT	262 5536
PENANG LIBRARY	229 3555/397 1058
PENANG DEVELOPMENT CORPORATION	634 0111
PENANG ISLAND CITY COUNCIL	
	263 7637 / 263 7000 (24 HOURS)
SEBERANG PRAI MUNICIPAL COUNCIL	
	5497 555



All is quiet at the ticket counters at the Sultan Abdul Halim ferry terminal in Butterworth.

Shorter hours for ferries

Schedule changes due to drop in passengers after Jan 13

THE Penang ferry operating hours have been shortened due to the latest movement control order (MCO), said Datuk Tan Teik Cheng.

The Penang Port Commission (PPC) chairman said that after a thorough discussion, PPC and Penang Port Sdn Bhd decided to adjust the operating hours during the MCO period due to the drop in passengers.

He said the last fast boat ferry ride from the mainland to the island would be at 8.30pm whereas the last fast boat ferry travelling from the island to the mainland would leave at 9pm.

"We monitored the passenger flow from Jan 13 to Jan 17.

"On Jan 13 to Jan 15, which were working days, we had an average of between 1,100 and 1,200 passengers a day.

"As for Jan 16 and Jan 17 which fell on the weekend, we had only around 600 passengers a day.

"From the five-day observation, we found there were only a handful of passengers from 8.30pm to 11.30pm.

"There were even some trips where we had only three to five people onboard and even some trips with no passengers at all," he said.

Tan added that the adjustment was necessary to save costs.

"To ensure that the working community is not affected during the MCO period, we will have two speed boats operating simultaneously during peak hours from 6.30am to 10am and from 4pm to 7pm.

"As for the old ferry carrying only two-wheeler vehicles, we have also shortened the operating hours.

"The last ride from Butterworth to the island will be at 7.30pm whereas the last ferry will leave the island for the mainland at 8pm.

"The service frequencies will remain the same during peak hours," he said.

Starting Jan 1, Penang's ferry service saw a new era with the use of two fast boats for foot passengers while one of the old



A fast boat ferry crossing the Penang channel.

“From the five-day observation from Jan 13 to Jan 17, we found there were only a handful of passengers from 8.30pm to 11.30pm.”

Datuk Tan Teik Cheng

ferries is for two-wheelers only.

From 6.30am to 11pm, there is a trip every 20 to 30 minutes with up to 27 round trips per day.

This is the interim phase until June 30 next year while the ferry terminals are being upgraded and hi-tech water buses and vehicular ferries are being built.



Ferry ticket officer Haris Danial Mohd Faizal showing the new passenger ferry schedule for the MCO period.

PASSENGER FERRY SCHEDULE DURING MCO PERIOD			
PANGKALAN SULTAN ABDUL HALIM (PSAH)		SWETTENHAM PIER CRUISE TERMINAL (SPCT)	
FERRY A	FERRY B	FERRY A	FERRY B
DEPARTURE	DEPARTURE	DEPARTURE	DEPARTURE
6:30	7:00	7:00	7:30
7:30	8:00	8:00	8:30
8:30	9:00	9:00	9:30
10:00		10:30	11:30
	11:00		12:30
	12:00		13:30
	13:00		14:30
	14:00		15:30
15:00	16:30	16:30	17:00
16:00	17:30	17:30	18:00
17:00	18:30	18:30	19:00
18:00	19:30	19:30	20:00
19:00	20:30		21:00
END	END		